

PreBid Querues of Computers,Laptops and Servers		NIT No-BSEDC/3029/10 dated 07/07/2010		
S.N.	Bidders Query	Tender Ref. Page No.	Topic	BSEDC Clarification
1	“Undertaking for not being debarred, blacklisted or disqualified from any assignment, by any Government department (either state or Central) corporation.” Kindly clarify this clause as some of existing vendors black listed / debarred by either state / national or international organizations.	Page 11 Clause 2.2 S.No ix	Disqualificati on Clause	It is adviced that bidders has to mention on their Black List / Debarred cases and if the same is lifted it should be intemated through a letter. BSEDC will reserve the final decision on these issue.
2	10% Payments In past we observe many times complaint from user side Due to Pirated Soft wares they installed on system e.g. Games and other application not due to Computer Hard wares, also Installation pending due to site not ready for months on this part RFP is silent, kindly amend 10% ON Installation or within 30 days of delivery in case site is not ready at user site.	Page 19 Clause VII S. No. 3	Payment	System has to function as per the specifications of the RFP and bidder has to provide warranty services as agreed which includes System Software and not for Application Software
3	PERFORMANCE Security Deposit: 10% (Ten percent) of the total cost of the items under this tender that the bidder has quoted in his Financial Bid. Valid for the entire warranty period. Kindly amend it to 10% of Order value instead of Total quoted Tender value" as RFP is silent on guaranteed quantity / Total Tender value.	Page No. 26 Clause VIII Point b	Performance Security	PBG should be in the form of BG and can be on 10% of the Order Value placed on the bidder. If multiple Orders are placed then bidder has to produce multiple BG for each Value
4	“Earnest Money Deposit (EMD) of Rs.10,00,000 (Rupees Ten Lakhs) as per details given below, by Demand Draft/pay order/ e-Payment/Irrevocable Bank Guarantee(valid for 15 months from last date of submission of tender) of any nationalized bank drawn or others in favor of Bihar State Electronics Development Corporation Ltd. Patna” as per Industry standard practice EMD in any case not more than 2% of Tender Value, but RFP is silent on Tender Value so Ten Lacs EMD is unjustified.	Page No. 16 EMD	Eaenest Money Deposit	EMD should be valid for 6 Months
5	BSEDC Limited reserves the right to negotiate with the LQ-1 on any / all aspects and parameters mentioned and pertaining to this tender.” Kindly clarify is this a Rate Contract or LQ-1 base Tender where no scope for LQ-2 / LQ-3.	Page No 26	Negotiation with L1 Bidder	Bidders can quote in slabs of 1-99, 100-499, 500-999, 1000 and above
6	Kindly clarify and explain “Any unjustified and unacceptable delay in delivery beyond the delivery schedule as per purchase order (which shall not be more than four weeks for all items from the date of purchase order) will render the Bidder/Manufacturer liable for damage at the rate of 1.5% (one and half percent) per week maximum of FOUR weeks, six (6%), On 30 days delivery time this too tough and also not as per industry standards. We request kindly amend it “delivery beyond the delivery schedule as per purchase order (which shall not be more than four weeks for all items from the date of purchase order) will render the Bidder/Manufacturer liable for damage at the rate of 0.5% (half percent) per week maximum of FOUR weeks, Two (2%)”	Page No. 29	LD	Bidders should comply to the RFP Delivery terms of with in 30 days. The LD is amended to Max. 2% instead 6%

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7	"30 days delivery time limit will be applicable for all deliveries at Beltron Stores in Patna only. (Order date not to be included) by the supplier. In exceptional cases, BSEDC Ltd. may ask the Bidder/Manufacturer to deliver the items at BSEDC Ltd. for verification prior to delivery, installation and commissioning at user site. The installation should be completed within 30 days of delivery of the equipment at user site." Kindly clarify delivery time limit at user site as in past we always get delivery instruction for user site also RFP is silent on site not ready for installation at user site.	Page No. 19	Delivery time of 30 days	The delivery and installation should complete as per the RFP and In case of Site not ready, Bidders should claim the payment by producing the site not ready certificate from the indenting department.
8	"c) Experience Criteria for Presence in Govt. / PSU / BANK Segment - Experience of handling Govt. / PSU / BANK orders of the value of at least one crore in any state with multi location supply in last three years." Kindly amend it to Two Crores in single order in Bihar with multi location supply in last three years to promote those vendors who are working in Bihar.	Page No. 17	Eligibility on Past Experience in PSU / Govt / Banks	The eligibility is modified to 2 Crore in Govt. / PSU / Banks supplies in Bihar.
9	kindly clarify "suitable amount of penalty shall be recovered from the bidder or from their security deposit, while releasing the security deposit" How can Beltron recovered penalty in case of BG as Security Deposit. Also suitable amount word is not justified, so kindly explain penalty clause in detail.	Page No. 29	Penalty Amount of 6%	Penalty for delay in supply is 2% and Penalty for performance related issue is 10% (Which is equal to PBG Value)
10	Page 38, clause 4.3 Technical specification/ 4.3.1 Desktop High end: Intel H57 series chipset	Page No. 38	Server Chipset	The Mother Board Chipset is modified to Intel H55 or equivalent / better chipset.
11	Page 38, clause 4.3 Technical specification/ 4.3.1 Desktop High end : Media accelerator X4500 or higher with at least 256 MB onboard dedicated video memory.	Page No. 38	Video Memory	High Definition Graphics with 256 MB or higher Video Memory
12	Page 38, clause 4.3 Technical specification/ 4.3.2 Desktop Mid end :Intel H57 series chipset	Page No. 38	Desktop Mid Range	Modified to Intel H55 or equivalent / better chipset
13	Page 40, clause 4.3 Technical specification/ 4.3.4 Server High end: 2 PCI & 3 PCI Express slots	Page No. 40	Server Pci Slots	5 PCI/PCI Express slots with combinations of PCI/PCI Express slots
14	Page 40, clause 4.3 Technical specification/ 4.3.5 Server Mid end: Intel 5600 series chipset	Page No. 40	Server Mid Range Chipset	Modified to Intel 5520 series chipset or equivalent
15	Page 41, clause 4.3 Technical specification/ 4.3.7 Laptop High End Intel QM 57 Express chipset, Intel Pro/Wireless and integrated bluetooth. 4 USB , 1 S Video or VGA,1 RJ 45, 1RJ 11, Blue Tooth, PCMCIA Slot integrated 56 kbps modem Lithium - Ion Battery (9 cell battery)	Page No. 41	Laptop Chipset Built in Modem, Battery	Modified to Intel HM55 Chipset or equivalent with integrated Wireless LAN & Bluetooth . 3 USB , 1 HDMI ,1 RJ 45, 1Blue Tooth, PCI Express slot Integrated 56 kbps modem is removed Battery should be Lithium - Ion Battery with 3.5-4 hrs battery backup as with 8/9 cell battery.

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16	Page 42, clause 4.3 Technical specification/ 4.3.8 Laptop Normal Intel QM 57 Express chipset, Intel Pro/Wireless and integrated bluetooth. 3 USB , 1 S Video or VGA,1 RJ 45, 1RJ 11, Blue Tooth, PCMCIA Slot integrated 56 kbps modem	Page No. 42	Laptop Chipset Built in Modem	Modified to Intel HM55 Chipset or equivalent with integrated Wireless LAN & Bluetooth . 3 USB , 1 HDMI ,1 RJ 45, 1Blue Tooth, PCI Express slot Integrated 56 kbps modem is removed.
17	General Instruction - Rate contract model should be defined.	Page No. 3, General Instruction	General Instructions	The Rate Contract clause is modified with Slab based financial bids where commercial quote is incorporated for getting the Quantity advantage like 1-99, 100-499, 500-999, 1000 and above.
18	Bihar local set up including service setup and VAT registration should be required.	Page no. 11	General Instructions	If the same is not there, bidder can obtain the same within 30 days of placement of firm order from BSEDC.
19	Page no: 17, Point - B is to be cleared	Page no. 17	General Instructions	Bihar Specific experience clause is added with a minimum of 2Cr. In Govt. /PSU / Banks.
20	Technical Part: Laptop - Internal Modem should be removed as it is of no use now a days, integrated Web Cam should be added, battery should be 6 cell or higher.	Page no. 38	Technical Query	Internal Modem is removed and Battery Backup should be 3.5 - 4.0 Hrs / 8/9 Cells