



e-District Corrigendum No. e-District/BSEDC 2010/01  
RFP Ref.: NIT No.; e-District Pilot Project/02/BSEDC-2010

SN:	Particulars of the query / clarification	Clause No:___ Section No:___	Corresponding page no in the RFP Document	Remarks	Answer
1.	The Bidder should be CMMI Level 5 company	Section 4, Clause 4.23.10	Page 26	As the RFP does not contain any scope of application development, the mentioned clause is irrelevant in the current scenario. Request the authority to kindly delete the clause.	CMMi level 3
2.	SLA Requirement	Section 5, Clause 5.8	Page 38	Will the uptime calculation for the project is based on the Prime Business hours or otherwise. Please clarify	Office working hours: 8 hours per day, 6 days a week ( Monday – Saturday), if the raw power failures for entire day then 8 hours minimum DG Set to be used.
3.	Representations & Warranties	Section 5, Clause 5.16	Page 44	The operational expenditure for running the DG sets is under whose scope? Please Clarify	Bidders scope, The Bidder will supply and install DG sets with energy meters for



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					actual assessment of captive power being supplied
4.	Connectivity to central site			How are the Citizen Interface counters connected to the central site	Backend connectivity provided through BSWAN.
5.	Connectivity to the Citizen Interface Centre's			Please clarify if the Bidder needs to provide the Bandwidth connectivity to the Citizen Interface centre (or) if the backend connectivity is through the SWAN, then the connectivity to the nearest SWAN POP lies in the bidders scope or not.	connectivity to the nearest SWAN POP Room lies in the bidders scope
6.	Data Repository for the e-District project	S.No.15,Section 6, Clause 6.2	Page 52	The RFP does not include the supply and commissioning of the data repository bank like the server	In BRAIN Data Centre (Application Server in DMZ (2 Nos clustered),



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				infrastructure or the storage. We request you to kindly clarify where would the Data repository lie.	Application Server in MZ (2 Nos Clustered), Database server (2 Nos Clustered) installed in BRAIN Data Centre), SAN server provided available at BRAIN Data Centre.
7.	Manpower deployment for the e-District project	S.No. 15, Section 6, Clause 6.2	Page 52	Request you to clarify whether the manpower is to be located only at the DHQ or at the BHQ also.	1 No at each BDO and SDO offices, 2 Nos at District office, 1 No Technical staff at DHQ, 1 No FMS staff at DHQ



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8.	Manpower deployment for the e-District project	SNo 15, Section 6, Clause 6.2	Page 52	There is a discrepancy about the manpower to be provided at Page 96 of the RFP. Request you to clarify whether the no. of operators to be provided are 2 or 3	3 Nos
9.	Manpower deployment for the e-District project	S.No. 15, Section 6, Clause 6.2	Page 52	Does the bidder has to provide the front office staff at the Citizen Interface counters at each centre? Please clarify. If yes, then we request you to provide us the detail of list of activities that will be performed by them and the no. of the counters.	Complied as above as query No : 7



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10.	Citizen interface counter	S.No. 15, Section 6, Clause 6.2	Page 58	Request you to clarify if space for the citizen interface counter shall be provided by the authority or not	For CFC Counter Space will be provided District Administrator
11.	Site preparation for the Citizen interface counter	S.No. 15, Section 6, Clause 6.2	Page 58	Does the site preparation include activities like false flooring and false ceiling etc. request you to kindly clarify the same.	CFC Site preparation includes Vinyl Flooring and wall painting with Distemper
12.	Data Digitalization	Section 6, Clause 6.3	Page 60	The scope of data digitalization is not clear. It mentions approximately 30 lakh records. Does data digitalization means scanning and data entry of the physical copies available? If yes, then request you to provide the no.	1. APL/BPL List and Certificate Data – available in electronic format 2. Election – Data entry/ Integration 3. Grievance Data -



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				of pages for the 30 lakh records.	Data entry & Scanning 4. RTI Data - Data entry & Scanning 5. Election - Data entry/ Integration 6. PDS Data- Data entry & Scanning 7. Pension Details -- Data entry & Scanning 8. Court Cases - Data entry & Scanning (Each record size is approximately 2 pages, total 30 lakhs records approximately)



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13.	Training to staff	Section 6, Clause 6.4	Page 61	Please clarify if the facility for the user training shall be provided by the authority or should be taken care by the Bidder?	District Administration will provide space for Training
14.	As per the requirement of Application/Database Accessing through the Centralised sever using the Microsoft Product, need to purchase MS CALs. Which is not mentioned in RFP(indicative BOM)	6.2	52	Need to add for MS CALs.	160 Microsoft CALs ( Paper License) to be provided by the Bidder



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15.	Payment Mode: Request you to please consider some upfront payment of the Hardware deliverables			It may be 60% against FAT and Balance in QGR	Payment paid in QGR mode
16.	The Bidder should have annual turnover of INR 50 Crores and above in the last three financial years.	Clause 4.23.3	26	As per practice, generally minimum turnover is supposed to be around annualized project value for the corresponding year. Does it mean that Deptt. Is evaluating the project cost to be of Rs 150 Crs. What if the turnover of bidder is from services not related to IT services and project? In light of above you are requested to kindly improve the clause and seek annual turnover for Rs. 20 cr	Annual Average turnover: 20 crores in Last three Financial Years



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				in last three years from IT services	
17.	Furniture	Clause 6.2(Indicative BOM)	57	Kindly elaborate how the figure of 20 and 280 has been arrived?	AT DHQ Standard Computer Table(10), Printer Table(6), Computer Operator Chairs(10), At BDO/SDO Office Standard Computer Table(5), Printer Table(3), Computer Operator Chairs(5)
18.	Biometric Device Specification	Clause 6.2(Indicative BOM)	58	Kindly advise if the enrolment of 10 fingers would have to be done using SLAP device or single finger print capturing device. Kindly also advise if he Citizen enrolment for services like PDS etc. would have to be done as per UID	Single Finger Biometric Capturing device required for Attendance System only



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19.	Date Extension			In the light of above queries bid preparation time of 6 days is too less. Considering processing time to seek inputs from external agencies for bid preparation based on clarifications from Department, it is requested to kindly extend the last date of tender submission for 20 days after clarification of queries.	Last date for submission of Bid : 4 <sup>th</sup> June 2010 (03.00PM), Opening of Pre Bid 4 <sup>th</sup> June 2010 at 03.30PM, Opening of Technical Bid: 8 <sup>th</sup> June 2010 at 03.00 PM, Opening of Financial Bid 15 <sup>th</sup> June 2010 at 03.00 PM
20.	Layer 2 manageable Switch ,Number of port in Switch- 16/32, Data Switching Speed of Switch-1000mbps, CAT-6e UTP Cable – as per requirements of the site, RJ 45 Connectors, Information Outlets with Surface mounting Box - As per requirements of the site, Laying of cable with conduit pipe – as per	7	54	The standard switch port config is 24/48 and 100/1000 MBPS. Kindly clarify the config required	Number of ports in Switch- for DHQ – 48 ports 100/1000 MBPS and BDO/SDO office – 24 ports 100/1000 MBPS



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	actual, 7' Patch cards for Server & Nodes				
21.	Laptops	2	52	Laptop standard monitor size 14" or 15" please clarify	Laptop Monitor size – 14"